




# Workforce Management Quick Reference Guide

Knowledge grows

## Visitor Registration and Induction

In preparation for your upcoming site visit we request that you please complete the following at least 48 hours prior to attending site:

- Register for and complete our online visitor induction (approx. 20mins); and
  - Complete (sections 1,2,3,4 & 6) and return our Site Access Request Form [HESQ-YP-FRM-092-01] to your Yara responsible person
1. Open the [Yara Pilbara Site Visitor Form](#)
  2. Upon completion you should receive an email from “yaravisitor@pegasus.net.au” with a link and instructions to access the [Yara Pilbara Visitor LMS](#)
  3. Enter your details to create your Visitor account (*Previously visited the Yara Pilbara Site? Click Log in to use your existing details then go to Step7*)

 Pegasus Workforce

### Sign up as a visitor

Already have an account? [Log In](#)

**Select language**

English (Australia) ▾

**Personal Details**

**First Name\***

First Name

**Middle Name**

Middle Name

**Last Name\***

Last Name

**Date of Birth\***

DD/MM/YYYY

**Email Address\***

mail@address.com

**Confirm Email Address\***

mail@address.com

**Mobile Number\***

AU (+61) Mobile Number

I have read and agree to the [End User Service Agreement](#).

I have read the [Privacy Policy](#) and the [Notice at Collection](#) and agree to the processing of personal data as set forth therein.

4. Upon successful registration you will receive a notification and email.

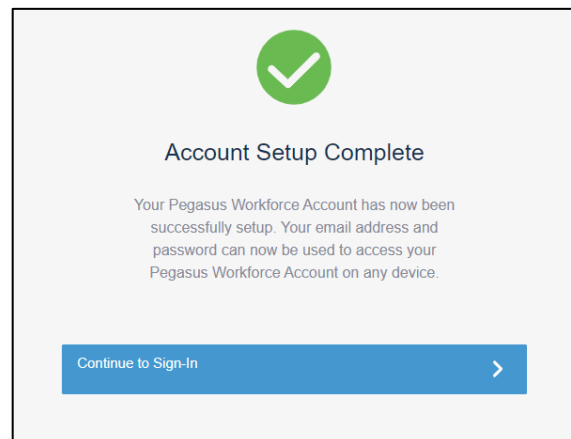
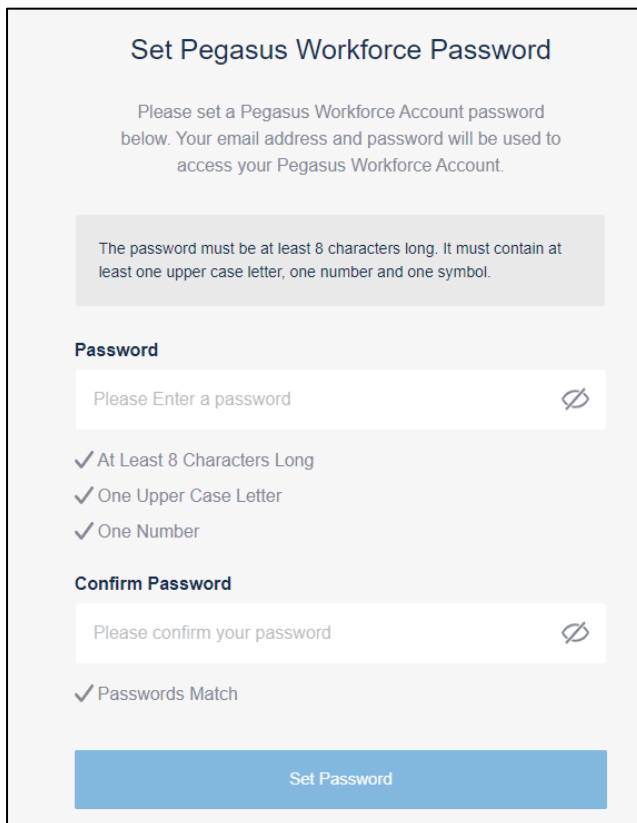
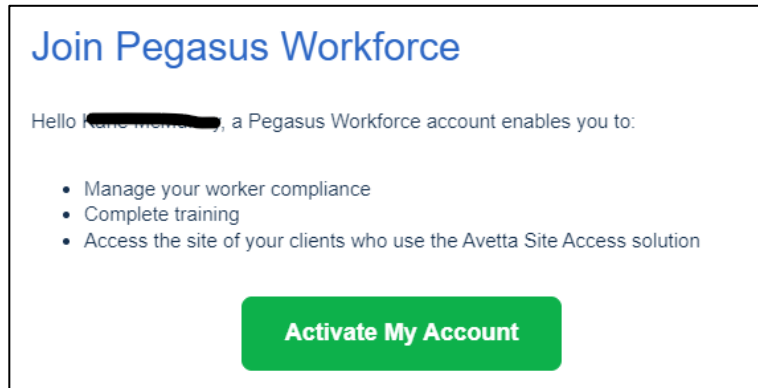


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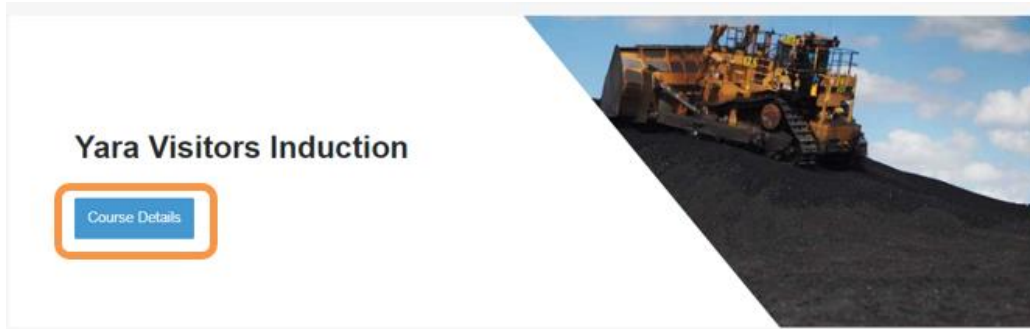
5. Check your email for an email from [noreply@pegasus.net.au](mailto:noreply@pegasus.net.au) with subject "Account Setup Complete". Please **select 'Activate My Account'** to set your password.



6. **Select Continue Sign In** and sign in with the credentials you have just set to be taken to Yara Pilbara's Visitor Learning Management System

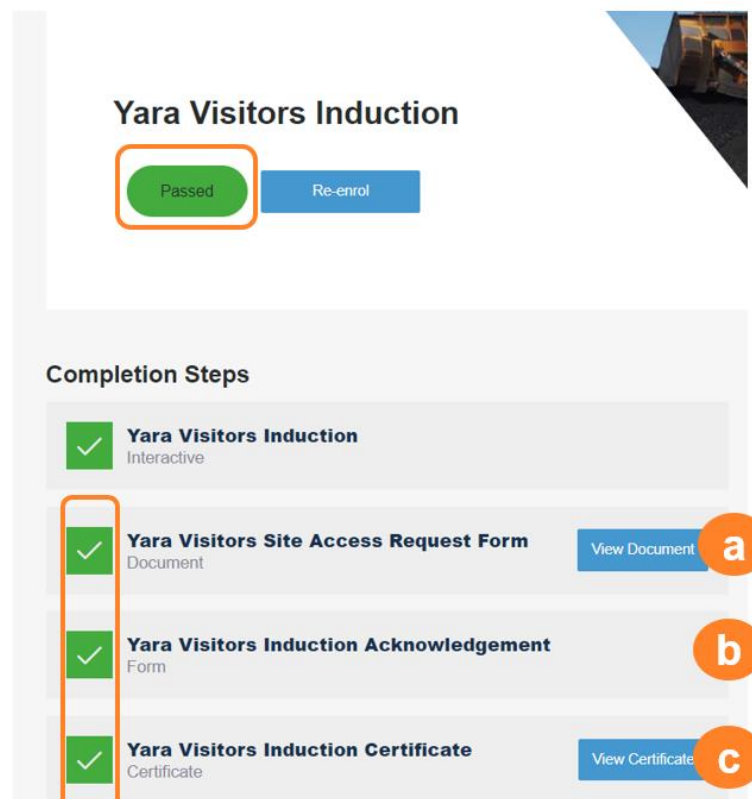
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7. Select the Visitor Induction “**course details**” then select **Enrol** to launch the training



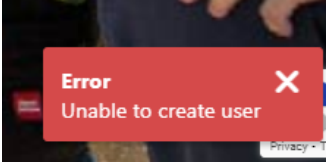
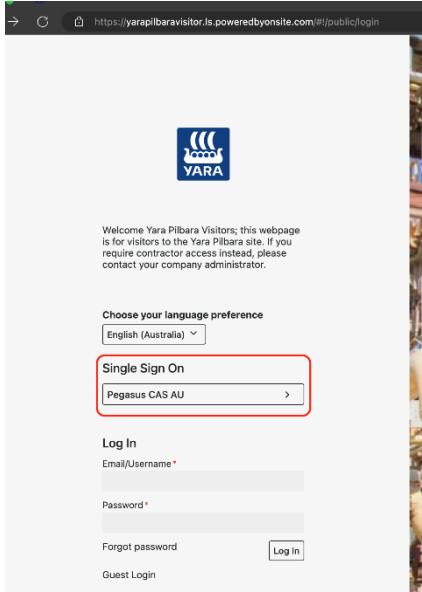
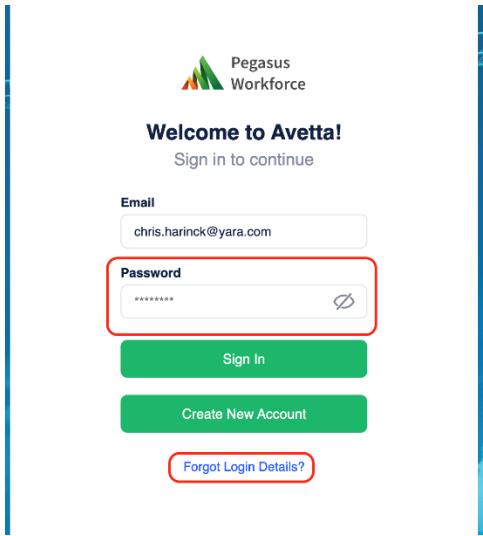
8. Once completed you will need to
- Download the Site Access Request Form by selecting the ‘View Document’ button
  - Select and complete the Visitors acknowledgement; and finally
  - View / download your induction certificate (proof of completion) by selecting the View Certificate Button

Upon completion of each step there will appear the big green tick (see below) and once all completed the induction course status will change to ‘Passed’.



9. Email these completed documents to your Yara Responsible Person at least 48 hours prior to site access.

### Trouble Shooting

Issue	Fix
<p>Unable to create Guest Account. Error message “unable to create user”</p> 	<p>Accounts are on an individual basis (i.e 1 x account per email). User will already have an Avetta registered account.</p> <ol style="list-style-type: none"> <li>1. go straight to <a href="https://yarapilbaravisitor.ls.poweredbyonsite.com">https://yarapilbaravisitor.ls.poweredbyonsite.com</a></li> <li>2. Click on Single Sign On</li> </ol>  <ol style="list-style-type: none"> <li>3. Enter your email and select continue</li> <li>4. Enter your password OR if unknown select Forgot Login Details to reset it</li> </ol> 
<p><b>Avetta / Pegasus Helpline:</b></p> <p style="text-align: center;">1300 175 307 <a href="mailto:yarapilbara@pegasus.net.au">yarapilbara@pegasus.net.au</a></p>	